

# FAQs

## **Where is Bonnie Doon storage located?**

Bonnie Doon Storage is located on Maintongoon Rd Boonie Doon about 2km from the bridge.

## **Is Bonnie Doon storage a change of other storage facilities?**

NO. Bonnie Doon Storage is on Private Property / a Family home.

## **Can I access the storage any time?**

NO. You have to make an arrangement for drop off or Pick up. We do like at least 24hr notice.

## **What security do you have in place at the site? **COMING SOON****

The facilities will be secured by CCTV cameras and locked gate. We also would like it that you have a trailer lock.

## **Are my goods insured when they are in storage?**

No. You must make your own arrangements regarding insurance. You must also provide a copy of their insurance policy that covers the items being stored.

## **How much does it cost for storage?**

Boats and Caravans \$35 per week or \$130 per calendar month.

Jetski and Camper Trailers \$30 per week or \$110 per calendar month.

A Security Bond of \$100 in which is held in trust and refunded to you when complete. If you need any further details please contact us.

## **Are there any hidden costs?**

No. We do require you to pay in-advance for either one week or mth depending on the period you wish to storage your item.

## **What is the minimum term I can storage my things?**

One week. We understand that enjoying a day or weekend on the water is just not enough and you often plan on coming back next week too.

## **Do you have discounts for long term storage rental?**

Our cost for storage is mentioned above. It is as low as \$3.60 per day / cheaper than a coffee.

## **What can I store?**

You can store your Boat, Jetski, Caravan, Camper Trailer. We will not accept any stolen goods, hazardous or dangerous goods.

## **Do I get a Key for the Gate?**

NO. You make arrangement for pick up or drop off.

## **Can I fit a Malibu boat?**

YES you can fit your Malibu boats.

**Does the storage have concrete, tared or gravel?**

Gravel.

**Is the storage indoor / outdoor or undercover?**

Our storage is outdoors at this stage, down the track we will be looking at undercover and indoor storage.

**Do I sign a Storage Agreement as part of storage?**

Yes. We will require you to complete a storage agreement as part of the letting process.

**What happens if I get behind in my rent?**

This means that you will be in contravention of the storage agreement.

If this happens your storage belongings are locked down which prevents you from moving them until the rent is paid.

**Am I able to give my Boat, Jetski, caravan, camper Trailer a Clean?**

YES. We have water hoses that you can flush or wash your item before leaving it. But all rubbish must be taken with you.

**Can I hire out or allow friends to pick up my boat and use it for the day?**

Under no circumstances we will allow your storied belongings out of the yard without your signature or one of the 3 Authorised person allowed too collect.